

Nevada State Board of Massage Therapists

1755 E. Plumb Lane Suite 255 Reno, NV 89502 (775) 688-1888

Email: nvmassagebd@state.nv.gov Website: http://massagetherapy.nv.gov

PROCEDURES TO FOLLOW WHEN FILING A COMPLAINT

- 1. You are the Complainant. You must state all the facts concerning the incident you are reporting. Use full names of people; give the complete address for the location of the incident, relevant dates and times. Please provide the full details of the incident. The person you are making this complaint against is the Respondent.
- 2. Please print or have the form typewritten. It is essential that we be able to read the complaint.
- 3. Review the enclosed statutes and attempt to determine what the Respondent has violated. If you cannot find a corresponding statute or regulation or you do not understand the statues or regulations, the office will provide assistance.
- 4. Once your complaint is completed, you must sign it in front of a notary and have the notary place his/her seal on the complaint.
- 5. This complaint and all supporting evidence of damage must be returned to the address listed above. Upon receipt, the complaint is reviewed by the Secretary to determine whether the matter is proper for administrative review and whether the complaint has been properly notarized. The Secretary will then assign the complaint for investigation.

NOTE: The investigation can take up to ninety (90) days. After the investigation is completed, the entire file will be reviewed by a Board Member to determine if a hearing should be held. If a hearing is scheduled, you will be notified and will be called to testify before the Board. In any event, you will be notified as to the disposition of the matter.

DISCIPLINARY ACTIONS

NRS 640C.700 GROUNDS; AUTHORIZED ACTIONS.

The Board may refuse to issue a license to an applicant, or may initiate disciplinary action against a holder of a license, if the applicant or holder of the license:

- 1. Has submitted false, fraudulent or misleading information to the Board or any agency of this State, any other state, a territory or possession of the United States, the District of Columbia or the Federal Government;
- 2. Has violated any provision of this chapter or any regulation adopted pursuant thereto;
- 3. Has been convicted of a crime involving violence, prostitution or any other sexual offense, a crime involving any type of larceny, a crime relating to a controlled substance, a crime involving any federal or state law or regulation relating to massage therapy or a substantially similar business, or a crime involving moral turpitude within the immediately preceding 10 years.
- 4. Has engaged in or solicited sexual activity during the course of practicing massage on a person, with or without the consent of the person, including, without limitation, if the applicant or holder of the license:
 - (a) Made sexual advances toward the person;
 - (b) Requested sexual favors from the person; or
- (c) Massaged, touched or applied any instrument to the breasts of the person, unless the person has signed a written consent form provided by the Board:
 - 5. Has habitually abused alcohol or is addicted to a controlled substance;
- 6. Is, in the judgment of the Board, guilty of gross negligence in his practice of massage therapy:
- 7. Is determined by the Board to be professionally incompetent to engage in the practice of massage therapy;
- 8. Has failed to provide information requested by the Board within 60 days after he received the request;
- 9. Has, in the judgment of the Board, engaged in unethical or unprofessional conduct as it relates to the practice of massage therapy;
- 10. Has been disciplined in another state, a territory or possession of the United States or the District of Columbia for conduct that would be a violation of the provisions of this chapter or any regulations adopted pursuant thereto if the conduct were committed in this State:
- 11. Has solicited or received compensation for services relating to the practice of massage therapy that he did not provide;
- 12. If the holder of the license is on probation, has violated the terms of his probation; or
- 13. Has engaged in false, deceptive or misleading advertising, including, without limitation, falsely, deceptively or misleadingly advertising that he has received training in a specialty technique of massage for which he has not received training, practicing massage therapy under an assumed name and impersonating a licensed massage therapist.

(Added to NRS by 2005, 1130)

NRS 640C.710 Authorized disciplinary action; orders imposing discipline deemed public records; private reprimands prohibited.

- 1. If, after notice and a hearing as required by law, the Board finds one or more grounds for taking disciplinary action, the Board may:
- (a) Place the applicant or holder of the license on probation for a specified period or until further order of the Board;
 - (b) Administer to the applicant or holder of the license a public reprimand;
 - (c) Refuse to issue, renew, reinstate or restore the license;
 - (d) Suspend or revoke the license;
- (e) Impose an administrative fine of not more than \$1,000 per day for each day for which the Board determines that a violation occurred;
- (f) Require the applicant or holder of the license to pay the costs incurred by the Board to conduct the investigation and hearing; or
- (g) Impose any combination of actions set forth in paragraphs (a) to (f), inclusive.
- 2. The order of the Board may contain such other terms, provisions or conditions as the Board deems appropriate.
- 3. The order of the Board and the findings of fact and conclusions of law supporting that order are public records.
 - 4. The Board shall not issue a private reprimand. (Added to NRS by 2005, 1131)

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NEVADA STATE BOARD OF MASSAGE THERAPISTS 1755 E. Plumb Lane #252 (775) 688-1888

		CASE #	
(Co	mplainant)		
VS.		COMPLAINT	
(Re	spondent)		
Comes now,	(Name of Complainant)	and files this complaint against	
		And alleges that the above-named	
Here set out a complete sure that the statement	lated certain provisions of C statement of facts which constitution is sufficiently particular to enable	Chapter 640C of Nevada Revised Statues By: atte acts and omissions in violation of Chapter 640C. Please be the Respondent to understand the complaint, that all dates on and that all applicable Laws, Rules, Regulations and Orders	
(Use addition	nal pages if necessary)		
Massage Therapists		prays that the Nevada State Board of roceedings against the above-named on.	
DATED THIS	DAY OF	, 20 Respectfully Submitted,	
	Name:		
	Street		

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STATE OF NEVAL))
COUTY OF)) , BEING FIRST DULY SWORN, DEPOSES
AND SAYS:	
That he/she has	
and knows that o	ver, or application) that he/she has read the foregoing contents thereof; that the same are true of his/her except for those matters therein stated upon belief, and as to those matters, he/she believes them
	(Signature of person filing the complaint, application or answer)
	AND SWORN to before me
This	, 20
NOTARY PUBLIC IN a	and for said County and State.
SEAL	



Nevada State Board of Massage Therapists

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Board Meeting Dates

Date	Location - LV	Location – Carson	Deadline
January 12, 2007	Room 4500	Mock Court Room	December 8, 2006
March 9, 2007	Room 4500	Mock Court Room	February 2, 2007
April 13, 2007	Room 4500	Mock Court Room	Formal Hearing
May 11, 2007	Room 4500	Mock Court Room	April 6, 2007
June 8, 2007	Room 4500	Mock Court Room	Formal Hearing
July 13, 2007	Room 4500	Mock Court Room	June 8, 2007
August 10, 2007	Room 4500	Mock Court Room	Formal Hearing
September 14, 2007	Room 4500	Mock Court Room	August 10, 2007
October 12, 2007	Room 4500	Mock Court Room	Formal Hearing

Las Vegas Location

Grant Sawyer State Office Building Attorney General Conference Room 4500 555 E Washington Ave Las Vegas, NV

Carson City Location

Nevada Department of Justice Office of The Attorney General 100 North Carson Street Carson City, NV 89701

9:00 am start time for all meetings

You must contact our office prior to the paperwork deadline date to acquire the proper forms when scheduling a matter to appear before the BOARD. Allow ample time for mailing. Any paperwork received after the paperwork deadline date will not be scheduled before the Board. Should you have any questions on these meeting procedures, contact our office at (775) 688-1888.

NOTE: Persons who are disabled and require special accommodations or assistance are requested to notify the Board office in writing at 1755 E. Plumb Lane Suite 252, Reno, NV 89502 or by calling (775) 220-8775 by the dead line date.